

On Privacy Evidence for UbiComp Environments

Broadening the Notion of Control to Improve User Acceptance

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UbiPriv'07, Innsbruck

UbiComp and user acceptance

- UbiComp status quo: huge potential, tiny user acceptance
 - Projects stagnate or are called off.

Two reasons:

- Bad usability;**
 - Frustration.



- Lacking privacy;**
 - Fear of surveillance.
 - Loss of control over personal data.
- Lack of control leads to user scepticism, rejection...



Control: What privacy-enhancing technologies can offer?

	Paradigm	Principles
Access control	Information hiding	(k-)anonymity
		Pseudonyms, partial identities, (federated) identity management, zero-knowledge identity proofs
Usage control	Unilateral privacy statement	Privacy certification/seals, declarative privacy policies
	Bilateral negotiation on terms of usage	Provisional and obligational (sticky) policies

- "Control" = a priori *regulation* of privacy preferences.
- Regulation is necessary for acceptance **but not sufficient.**

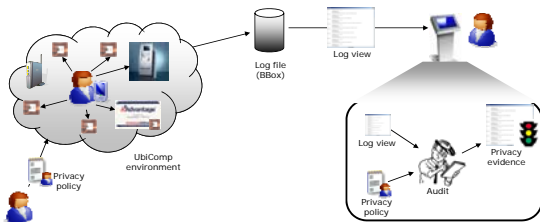
Control encompasses supervision

- Thesis: Control = regulation + **supervision.**
- Complete control mechanisms \leadsto better user acceptance.



- Supervision: does UbiComp act in compliance with privacy policies?
 - No prevention of privacy violations, but their detection.
 - Sanctions are due in case of violations.
- Approach: *privacy evidence.*
 - Reports generated by automated system audits.

Privacy evidence architecture



Automated audit: "Model-checking" rationale

- Privacy properties expressed by rules $P_{User} = \{r_1, \dots, r_n\}$.
- No formal system model but:
 - Complete and finite state-space (BBox).
 - Selection of "relevant" events (log view).
- Audit based on falsification.
 - Each (negated) rule is checked against the log view.
 - If violation, audit gives counter-example.



Expression of privacy properties

- Privacy properties based on data collection and access.
 - Conditions: **provisions** and **obligations**.

- Examples of rules:

$r_1 = (\text{deny}, \text{RFID-Reader}.*, *, *)$ Prohibit the collection of any RFID information.

$r_2 = (\text{allow}, *, \text{Transaction.Value}, \text{read},$
 if (Transaction.Date > 01-01-2007
 && purpose != statistic)
 and (notify A within 7 days)) Allow any subject to read the value of transactions with the proviso that...

→ Discretionary access control policies expressing safety properties.

Falsification of privacy properties

- Transformation function ν :
 - Takes a policy and returns the family of violations V .

- Falsification strategy:

$r_1 = (\text{deny}, \text{RFID-Reader}.*, *, *)$

Change rule's polarity

$v_1 = (\text{allow}, \text{RFID-Reader}.*, *, *)$

$r_2 = (\text{allow}, *, \text{Transaction.Value}, \text{read},$
 if (Transaction.Date > 01-01-2007
 && purpose == statistic)
 and (notify A within 7 days))

Negate rule's conditions

$v_2 = (\text{allow}, *, \text{Transaction.Value}, \text{read},$
 if (Transaction.Date <= 01-01-2007
 || purpose != statistic)
 or (notify A after 7 days))

- Other falsification strategies are allowed.

Compliance audits

- Can violation v_i be *pinpointed* in L ? $L \models v_i$.
 - Pattern matching of entries and violations head ("anchor").
 - Provisions: evaluate access/collection request.
 - Obligations: check existence and evaluate temporal modality.

- Example: check violation $v_1 = (\text{allow}, \text{RFID-Reader}.*, *, *)$

```
42, Scanner, COL_159, RFID_Reader.5, Profile.PassNr, 9543329, Identity_Check, deny,
45, Scanner, COL_172, BarCode.Scanner.2, Transaction.BP-Nr, 1787732, BP_Check, allow,
69, Scanner, COL_198, RFID-Reader.7, shelf, 1734, CRM, recommend, RFID_Tag, allow,
73, Terminal, COL_211, Terminal.1, corridor, 1445, CRM, recommend, Transaction, deny
```

Log view (excerpt)

- Privacy evidence: log view and audit.
 - Semaphore notation indicates audit result.
 - Different navigation levels.

Counterexample

Conclusion and outlook

- Contribution: realisation of supervision.
 - Privacy evidence based on audit trails and secure logging.

- Current assumptions:

- Every event is collected in the BBox.
 - Users are "identified" during the interaction.
 - The collection and processing capabilities are static.
- Ongoing work focusses on relaxing these assumptions.

- Related research fields:

- Provable enforcement.
- Compliance.
- Usability.

- Privacy forensics: "evidence as an evidence".
<http://www.telematik.uni-freiburg.de/PrivacyForensics>