

Building Context-Aware Applications



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Transition from Hans' Talk



- Value of sensors in ubiquitous computing
 - Good example of context-aware systems
- ➔ Fundamentals of building systems

Presentation Overview



- Motivation and What is Context
- Design Process - no support
- Design Process - with support
- Survey of Support
- Research Challenges

The Big Picture



- Mark Weiser: Chief Technologist at PARC
- Began Ubiquitous Computing Project in 1988
- Paradigm Shift

The Big Picture



- Ubiquitous computing
 - dynamic environments and new technologies
 - transparent/invisible/calm

The Big Picture



- "The most profound technologies are those that disappear."
- "The whole purpose for ubicomp, of course, is the applications."

One Slice of Ubiquitous Computing



- Automated Capture and Access
- Natural Interfaces
- Context-Aware Computing
 - Active Badges
 - PARCTabs

Motivating Example



- Context is fundamental:
 - Effective use of context is key for a an effective ubicomp environment
- Most common application?

Motivating Example



- Effective use of context is key for a an effective ubicomp environment
- Reminder to buy milk
- When to deliver: not time/location specific
- How to deliver: appropriate modality

What is Context?



What is Context?



You, as end user or designer, decide:
Application dependent and situation specific

What is Context?



Application dependent and situation specific

- Typically: identity, location, time
 - Rest is implied
 - Not much else used: e.g. activity, mood

Why is Context Interesting and Important?



- Interesting

- Important

- Explicit information already available to applications
- Context is information, usually implicit, that applications do not have access to
- Makes applications "smarter", increases communication bandwidth

What Do Applications Do With Context?



- What is a context-aware application?
 - App that uses context to perform some behavior/service for its user(s)
- 3 types of behaviors:
 - Display context
 - Automatically execute/adapt services
 - Tag captured information for easier retrieval
- Schilit94, Pascoe98

Displaying Context



- Directly display sensed context
- *e.g.* In/Out Board (Salber98), Location Maps (Want92), Status Displays (*e.g.* weather, activity)

The screenshot shows a window titled 'FCL In/Out Board' with a blue background and white text. It displays a grid of employee status information, including names, in/out times, and status indicators (red for out, green for in).

Name	Status	Time
Gregory Abowd	Out	10:50am
Jen Mankoff	In	12:08pm
Jason Brotherton	In	9:28am
David Nguyen	In	11:09am
Anind Dey	In	12:08pm
Rob Orr	Out	1:25pm
M. Futakawa	In	12:00pm
Maria Pimentel	Out	5:54pm
Y. Ishiguro	Out	10:52am
Daniel Salber	In	10:14am
Rob Kooper	Out	5:26pm
Brad Singletary	Out	2:59pm
Kent Lyons	Out	12:27pm
Khai Truong	Out	1:25pm

Execute/Adapt Services



- Select and perform a relevant service from multiple services
- Change how a service behaves or is executed
- *e.g.* Print to nearest printer, Information Displays



Tag Information



- Use context to aid in context-based retrieval
- May be easier to remember context than specific information
- *e.g.* Forget-me-not (Lamming94), Mobile Computing Fieldwork (Pascoe96), Conference Assistant (Dey99)

Canonical Applications



- Location Maps
- Information Displays
- Mobile Tour Guides
 - Display location
 - Present related information, create trip report when over
 - Retrieve selected information after tour

What isn't Context or What isn't a Context-Aware App?



- Explicit vs. implicit information
- Implicit tends to be more interesting
- ...



Presentation Overview



- Motivation and What is Context
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Design Process - No Support



- Geared towards re-use and multiple applications
- 1. Specification
- 2. Acquisition and Representation
- 3. Delivery/Distribution
- 4. Reception and Storage
- 5. Action (the application)

Design Process - Specification



- Context to use
- Context behaviors to perform
- Key step in the design process:
problem specification

Design Process - Acquisition



- Install relevant sensors
- Create or learn to use API
- Support ability to query or be notified of change in sensor data
- Store context
- Interpret/abstract context

Design Process - Delivery/Distribution



- Hans gave good overview
 - Issues of location/time
 - App/network-level delivery/routing models
 - Where to sense
- Transport mechanism
- Context typically captured remotely from application at different time
- Context captured in sensor-rich environment/device serving multiple applications
- Need to deliver/distribute context to multiple, remote apps

Design Process - Reception



- Application locates relevant sensors
- Requests context via queries, polls, notifications
- Additional interpretation/abstraction

Design Process - Action



- Combine received context with previous context for further analysis
- Perform an action(s) based on the analysis results

Using the Design Process: Simple Mobile Tour Guide



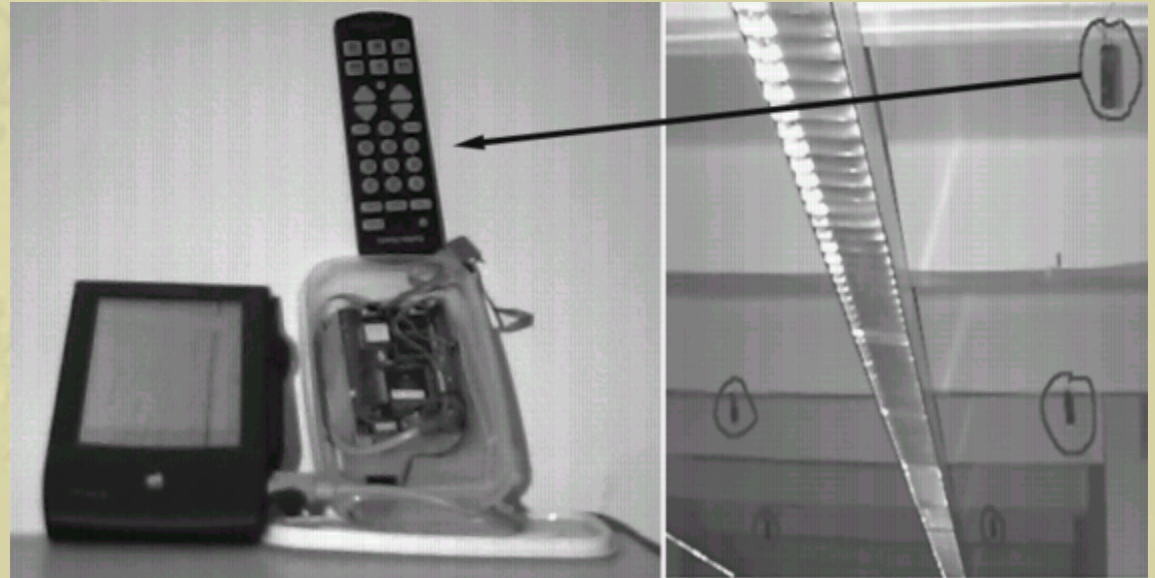
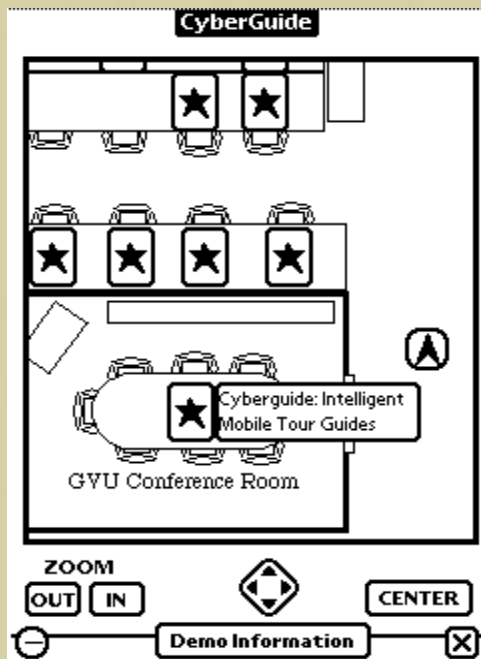
■ Application:

- Display list of all unseen demos
- Highlight relevant demos
- Show map centered on user's location
- Display information about closest demo
- Directions to demos
- Single-user application

Simple Tour Guide



■ Cyberguide



Simple Mobile Tour Guide



■ Specification

- Context:

- List of demos visited
- User location
- User orientation

- Behaviors:

- 4 actions from previous slide

Simple Mobile Tour Guide



■ Acquisition

- Sensors:
 - Orientation: electronic compass
 - Location: Active Badge
 - List of demos: Active Badge and software
- API: build for orientation and list, but learn Active Badge
- Store data in local file
- Interpretation of location to determine if at a demo

Simple Mobile Tour Guide



■ Delivery

- Only remote sensor is Active Badge
- Write transport mechanism to support form of RPC to acquire data

Simple Mobile Tour Guide



■ Reception

- Application knows what sensors to use, but what if sensor-rich environment
- Requests notification of changes in location and orientation
- Additional interpretation to get list of demos

Simple Mobile Tour Guide



■ Action

- When application gets update about orientation, update map
- When application gets update about location
 - Update map
 - Update lists of unseen demos
 - Highlight relevant demos

Group Exercise #1



- Choose a context-aware application, clearly indicating context and behaviors being used
- Develop/sketch/write a description of how to build it, assuming that there is no available support
- Make sure to address each of the 5 steps in the design process

Group Exercise #1: Review



- What was hard?
- What was easy?
- What kinds of applications/domains?

Presentation Overview



- Introductions
- Motivation and What is Context
- Design Process - no support
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Design Process - with support



- What support is necessary?



Accidental vs. Essential Tasks



- Brooks 87 "No Silver Bullet: Essence and Accidents of Software Engineering"
- Accidental tasks
 - Problems induced by design tools
 - Common across applications
- Essential tasks
 - Inherent problems
 - Specific to application being built

Design Process Revisited



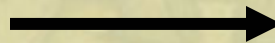
1. Specification

2. Acquisition

3. Delivery

4. Reception

5. Action



1. Specification

2. *Acquisition*

3. Action

Framework Requirements



- **Context specification** - support for specifying needed context
- **Discovery** - locating components that can acquire and act on context
- **Separation of concerns** - separate the acquisition of context from the use of context

Framework Requirements



- **Storage** - context history important
- **Interpretation** - abstract to higher level
- **Transparent communications** - simplify application development
- **Constant availability** - context needs to be acquired 24/7

2 ways to view the world



- From the field of artificial intelligence:
 - Component-based: components correspond to real-world entities and logical pieces of computation
 - Situation-based: treat the world like a collection of information and ask for information you're interested in

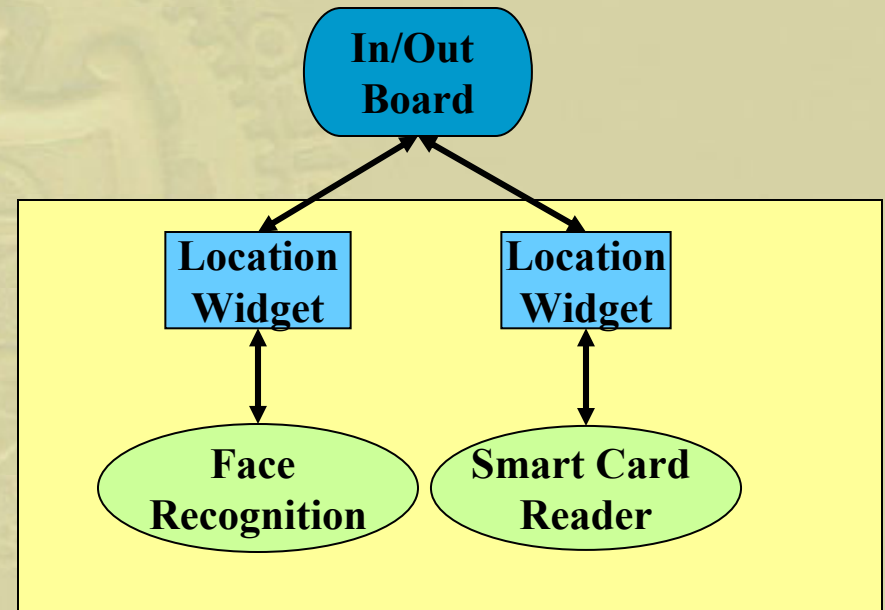
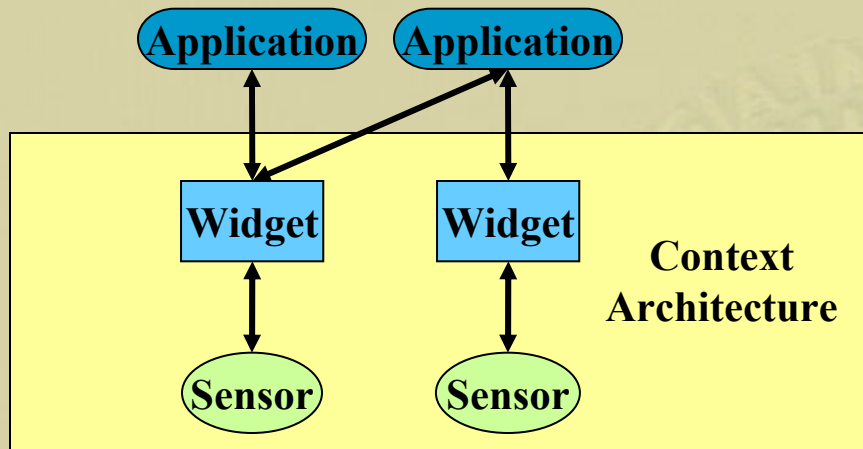
Building Blocks: Widgets



■ Context widgets

- Analogy to GUI widget
 - Separation, callbacks, attributes, encapsulation, abstraction
 - E.g. GUI button
- Why: Responsible for acquiring and abstracting data from particular sensor, separation of concerns, storage

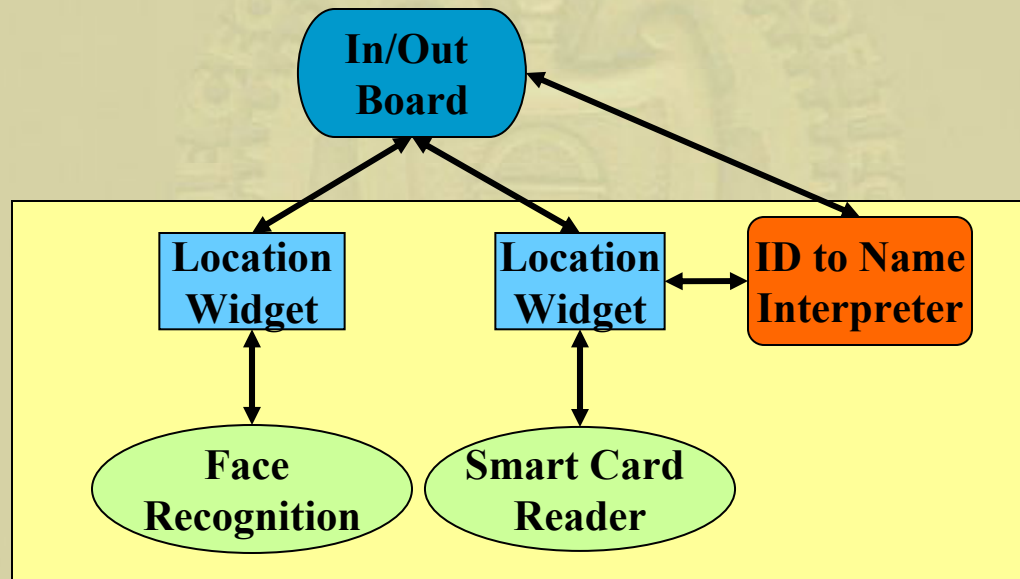
Building Blocks: Widgets



Building Blocks: Interpreters



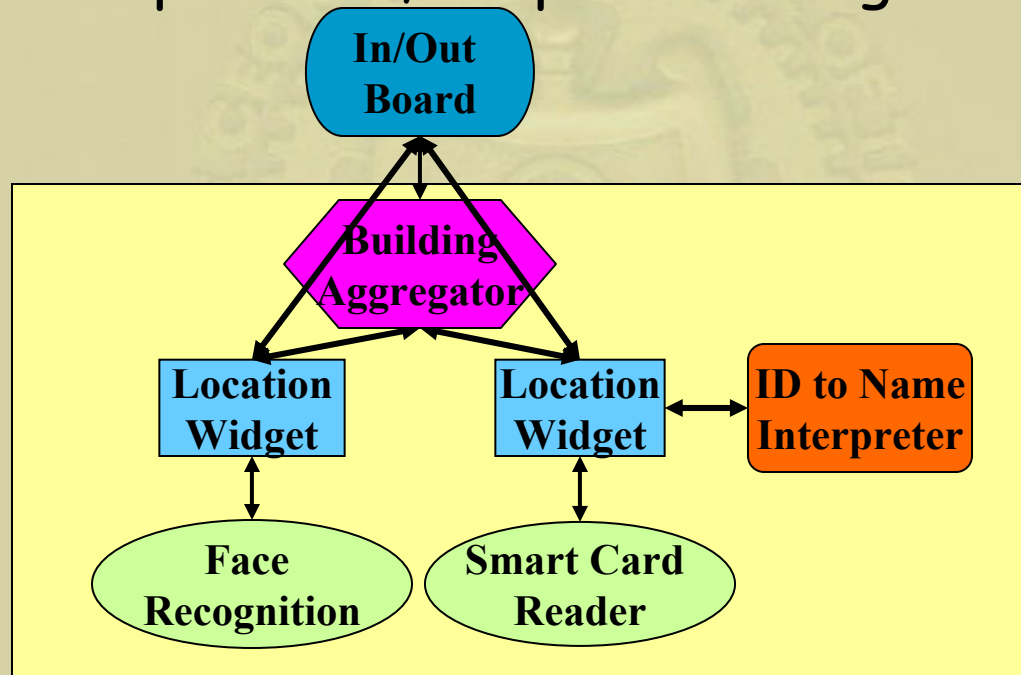
- Context interpreters - convert or interpret context to higher level information
- Context not available at appropriate level



Building Blocks: Aggregators



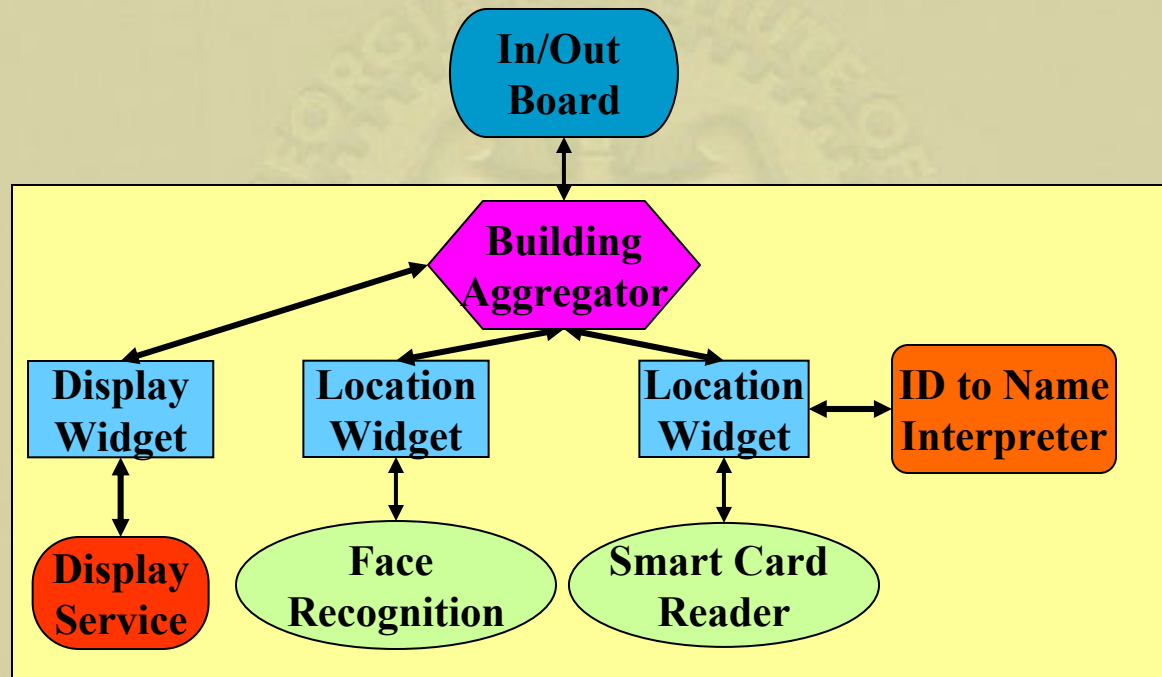
- Context aggregators - collect context relevant to particular entities
- Further separation, simplifies design



Building Blocks: Services



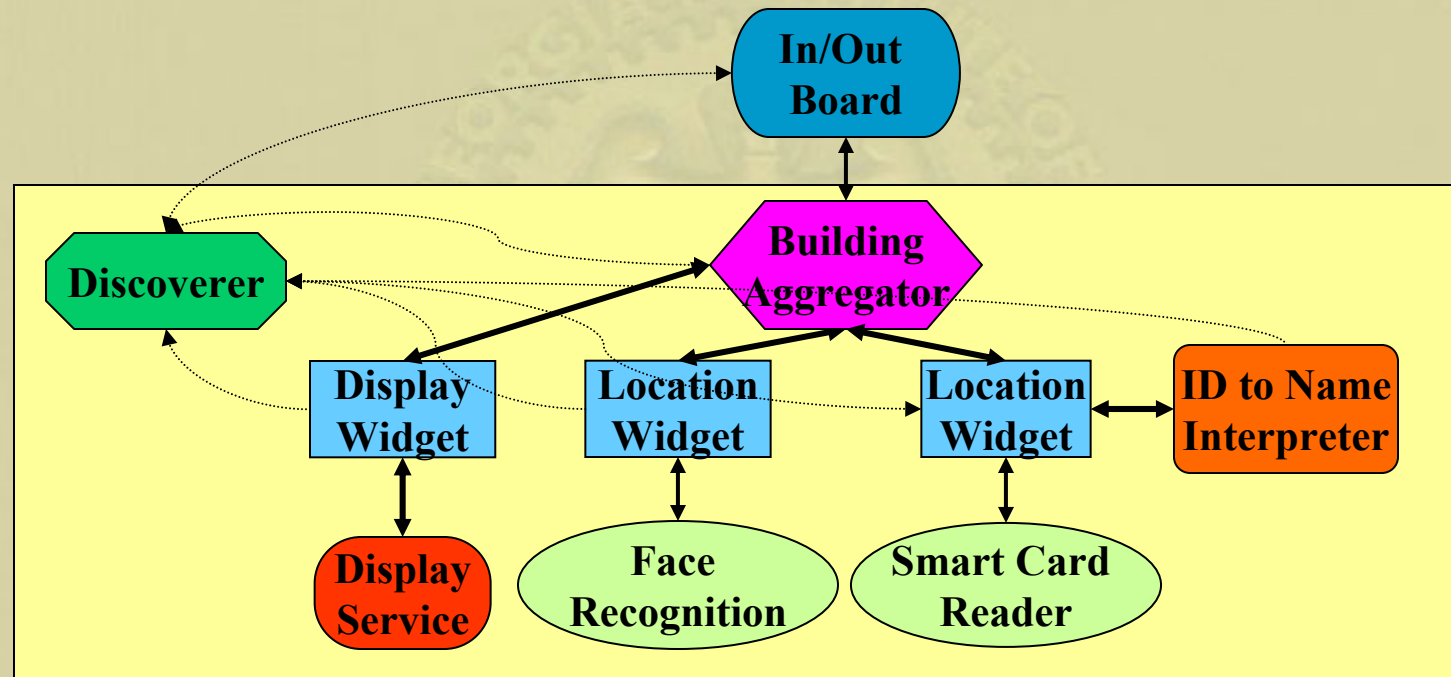
- Context services - perform behaviors that act on the environment



Building Blocks: Discoverer



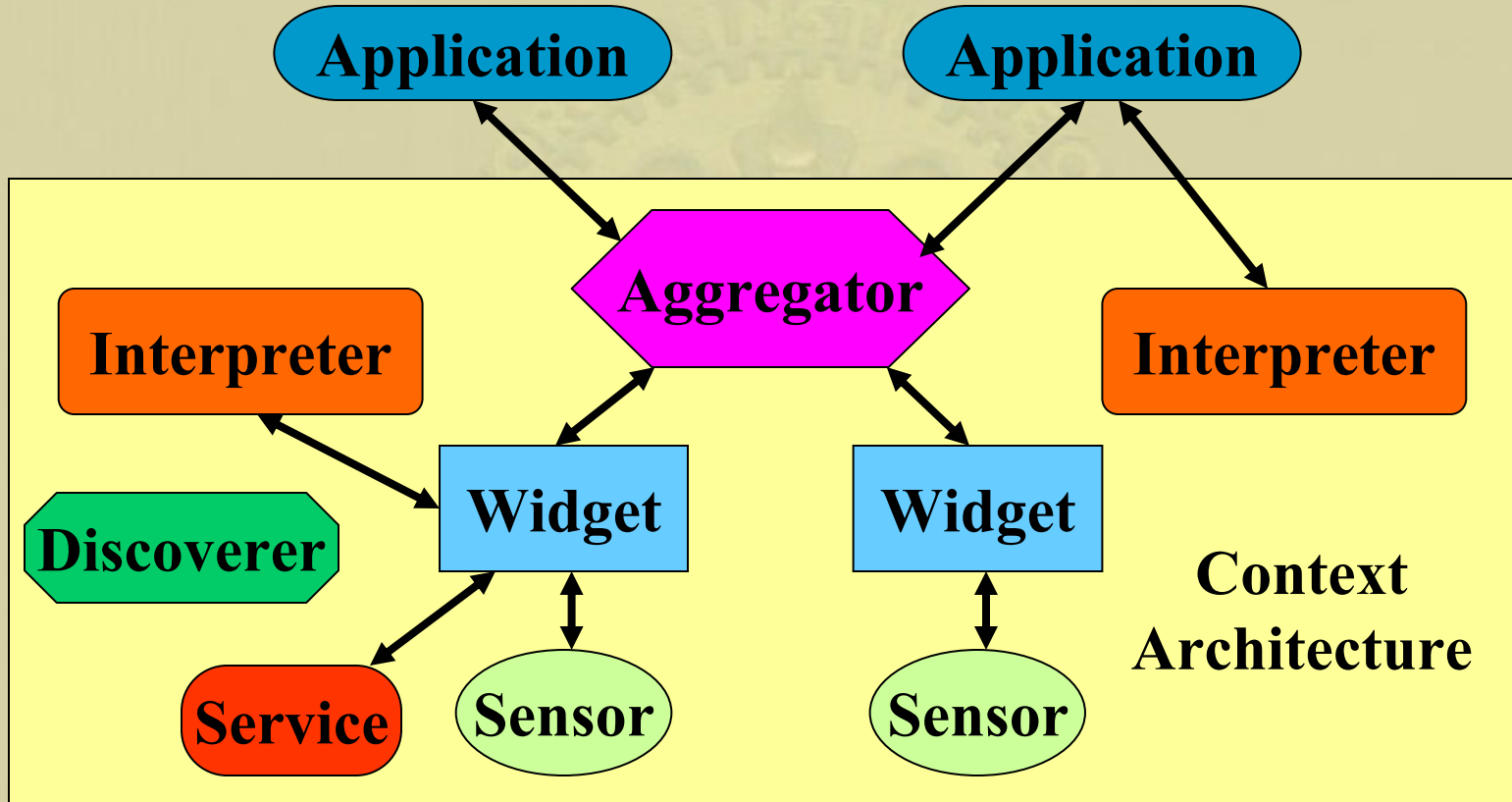
- Discoverer - registry for context components



Component-Based Design



■ Context component abstraction

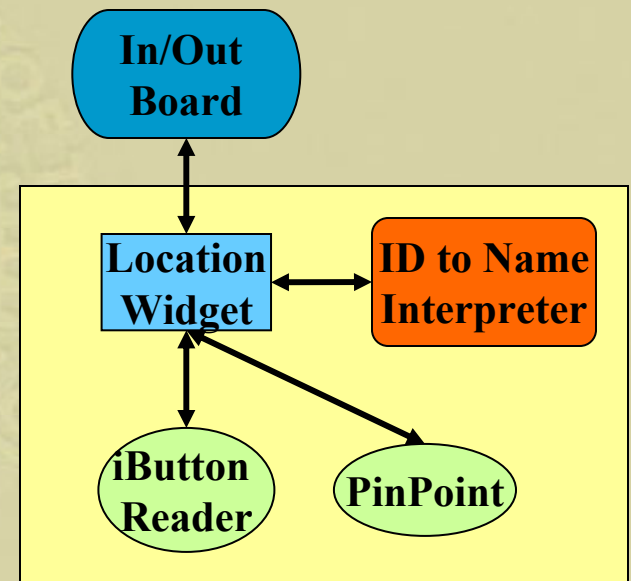


Applications



- In/Out Board and Context-Aware Mailing List (Salber98) - simple, reusable, evolving

FCL In/Out Board	
Gregory Abowd ● Out 10:50am	Jen Mankoff ● In 12:08pm
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Situations: Design Process Revisited



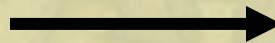
1. Specification

2. Acquisition

3. Delivery

4. Reception

5. Action



1. Specification

2. *Acquisition*

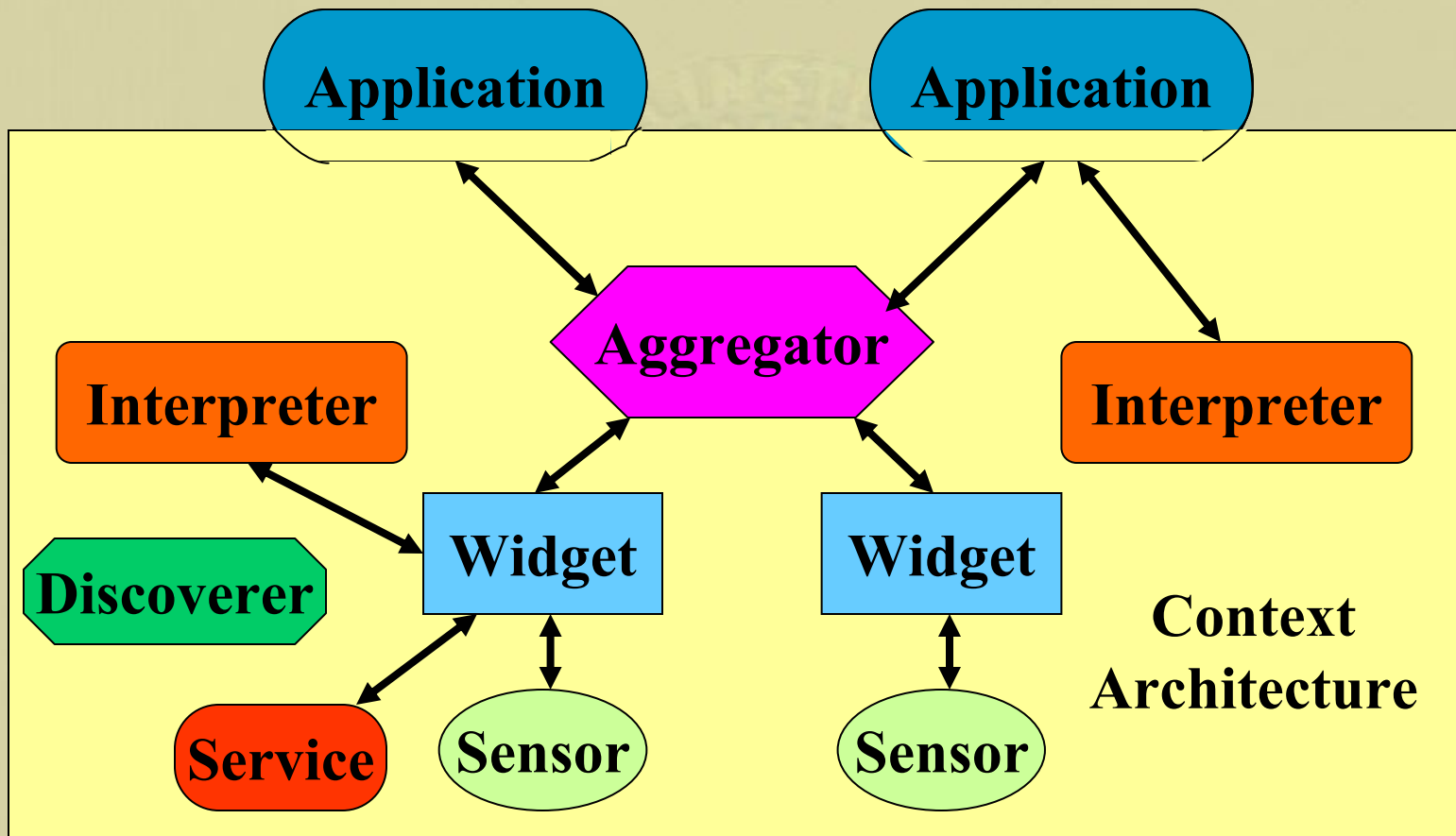
3. Action

Situation Abstraction



- Revisit context definition
- Allow programmer to define a situation (real-world callbacks)
- Architecture's responsibility to deliver it (if possible)
- Makes *specification* in design process simpler

Situation-based Design



Group Exercise #2



- Re-develop the same application
- This time, make use of the support we've discussed
- Should be much easier

Group Exercise #2 Review



- What was hard?
- What was easy?
- What would you do differently/what additional support is required?

Presentation Overview



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Survey of Support



- Bootstrap building of applications - the interesting part!
- Comparison points for those building their own support

Survey of Support - Existing



- Out of date
- Schilit (Columbia, 1995)
- **Stick-e notes** (Kent, 1996)
- CyberDesk (Georgia Tech, 1997)
- Spirit/Anatomy (ATT UK, 1997-99)
- CALAIS (Cambridge, 1998)
- **Context Toolkit** (Georgia Tech, 1998)
- TEA (Teco/Nokia, 1999)



Survey of Support - Proposed



- Situated Computing Service (HP, 1997)
- Contextual Information Service (Kent, 1998)
- Ektara (MIT, 2000)

Survey of Support - Other



- **OAA** (OGI, 1996)
- **HIVE** (MIT, 1998)
- **Sulawesi** (Essex, 1998)
- Interactive Workspaces (Stanford, 1998)
- EasyLiving (MSR, 1999)

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Other Challenges



- Killer applications
- Taxonomy
- "Real"-world Knowledge
- Privacy
- Quality of Service
- Evaluation
- Transparency/Control
- Balance of intelligence
- Dealing with ambiguity
- Environment model (location, people, (devices?))
- Complex Interpretation

Killer Applications?



- Need something to focus and drive the research
- Need something to put in the hands of real people
- Nigel's big button
- Communications, support for everyday activities (finding things)

Taxonomy



- What context is important? Always and in different situations?
- How do you represent context?
- Do we need standards to allow groups to share components?

Real-World Knowledge



- Knowledge about how the world works
- Useful for advanced reasoning
- Multiple efforts:
 - ThoughtTreasure (www.signiform.com)
 - OpenMind (commonsense.media.mit.edu)
 - MindPixel (www.mindpixel.com)

Privacy



- Capturing/collecting lots of information about people, places and devices
- People uncomfortable when don't know what is being collected and how it's used
- Social vs. technological solutions

Quality of Service: Metadata



- Coverage
- Resolution
- Accuracy, confidence
- Reliability
- Frequency
- Timeliness

Intelligence



- Who is smart? User or system or both
- Who makes the decisions on what actions to take?
- Weiser: "If a computer merely knows what room it is in, it can adapt its behavior ... without even a hint of AI"
- Tradeoff between user cognitive load and effort to make system "smart"

Ambiguity



- Deborah Estrin et al: partially observable dynamic system; sensors are limited
- Generally and *incorrectly* assume sensed data or inferences is accurate: ignore the confidence value
- Different ways to deal
 - Improve inferencing
 - Bring the user into the loop

Environmental Model



- Relationship between locations:
hierarchical, containment, distance
- Relationship between people: friends,
family, colleagues, hierarchical
- Relationship between devices?

Complex Interpretation



- Lots of interesting work here
- Most context-awareness deals with simple forms of context
- Fusion
- Sophisticated applications require higher level forms of context
- Numerical machine learning, HMMs, etc.

Summary



- What is context, context-awareness?
- Why is it interesting/valuable?
- Support for building applications:
useful abstractions
- What are the interesting challenges?

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 - <http://www.research.microsoft.com/barry/research/ELandGeometry2.pdf>