

Auto-ID

RESEARCH GROUP FOR

*Distributed
Systems*

Exchanging Information
and Products by Merging
Bits and Atoms

ETH

Eidgenössische Technische Hochschule Zürich
Swiss Federal Institute of Technology Zurich

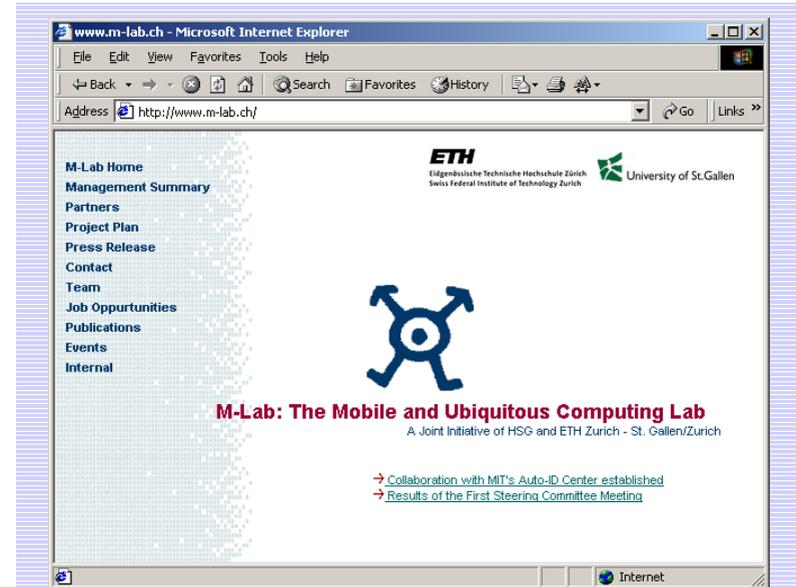
Christian Flörkemeier & Thomas Schoch

Overview

- Background
- MIT Auto-ID Center
- Requirements
- Modules
- ePC
- Tags & Reader
- PML
- ONS
- Savant
- Auto-ID infrastructure by example
- Auto-ID benefits by example – “The Beer Game”

Background

- University of St. Gallen (Prof. Fleisch) and ETH Zurich (Prof. Mattern) founded M-Lab in 2001
- Applied Research in Ubicomp with seven Partner Companies
- From Business Idea to Prototype
- Also have Academic Partners



www.m-lab.ch

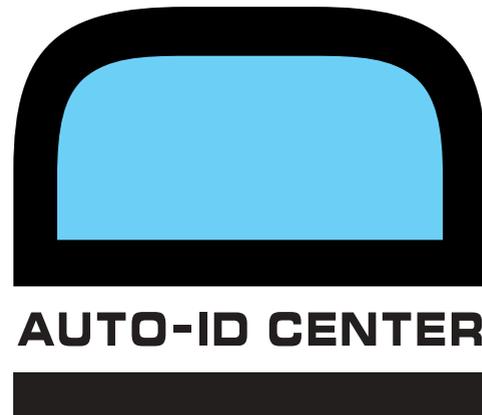


ETH

Eidgenössische Technische Hochschule Zürich
Swiss Federal Institute of Technology Zurich

MIT Auto ID Center

- One important issue in UbiComp and for companies:
Identification of products
- 2. Part: Application Scenarios
- MIT and 46 partner companies founded the Auto-ID Center in 1999
- Idea: Connecting everything to the Internet
- Center provides necessary modules



Requirements & Goals

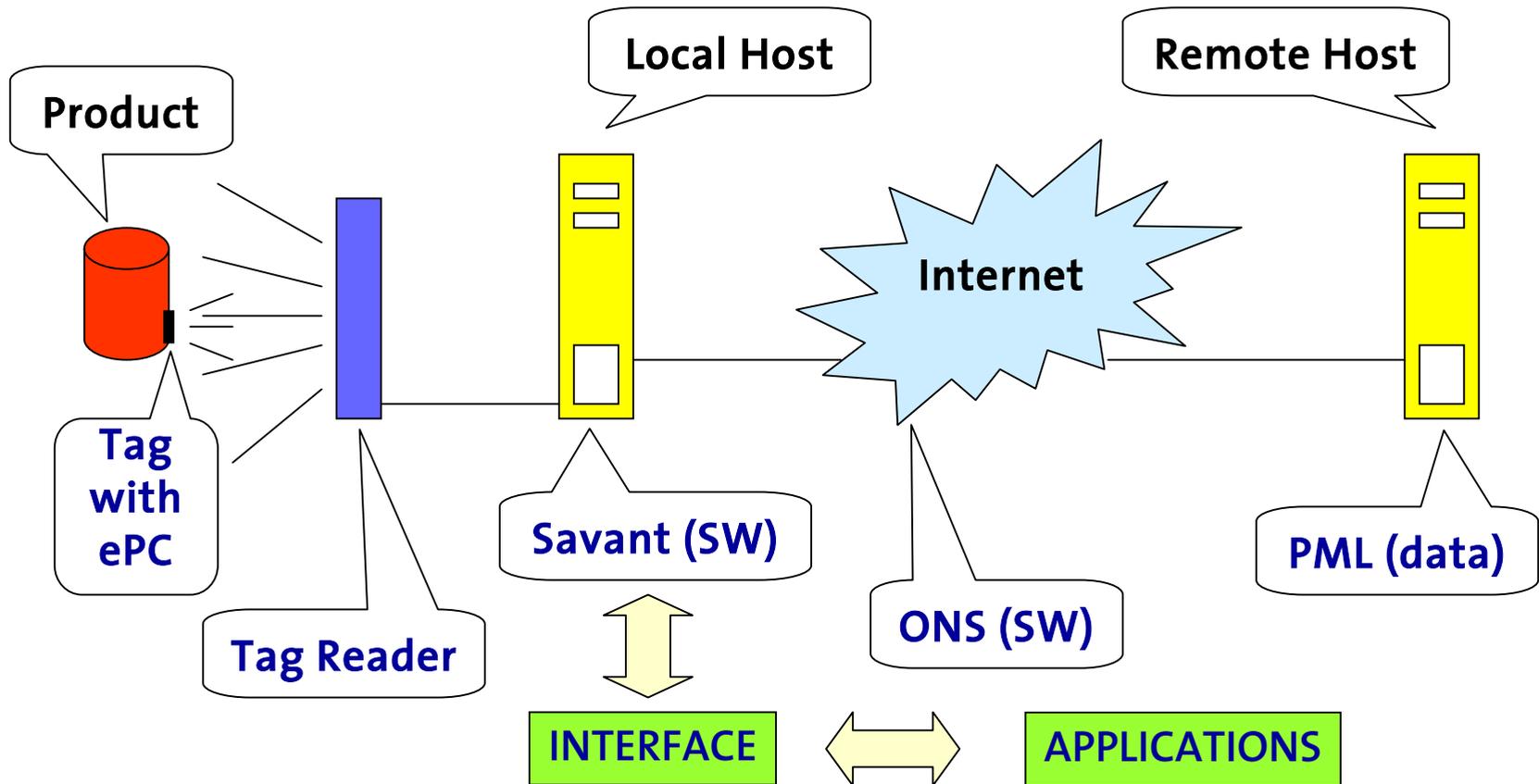
- Identification and localization of products throughout supply chain



- No manual interaction
- Cheap, reliable, secure

- Wireless transmission of identity
- Association with data on the web
- Mapping between identity and where to access data
- Build on existing standards
 - TCP/IP
 - XML
 - Hardware

Modules



Electronic Product Code (ePC)

- Has to name each product instance uniquely
- Similar to existing barcode systems
 - Can be integrated into ePC
 - Has an additional instance number
- Length of Code
 - Short to save chip costs and transmission speed
 - Long to cover all future applications



Tags & Tag readers

- Tag properties

- Processor
- Read-only memory
- Antenna

- No own energy

- Inductive coupling



- Cost is most important issue

- Currently: 1 USD
- March 2002: 5 Cents

- Tag Readers installed at focal points

- Shelves
- Trucks

- Collision problems

- Multiple tags
- Multiple readers
- Tag-reader

Physical Markup Language

- PML is an XML-based language
- Stores information about the product
 - Electronic Product Code
 - Location with a timestamp
 - Supports composition
 - Measurements, like temperature
 - Uses canonical units: Kelvin, Meter, ...
- Will be extended evolutionary
- Problems: security, privacy, versioning

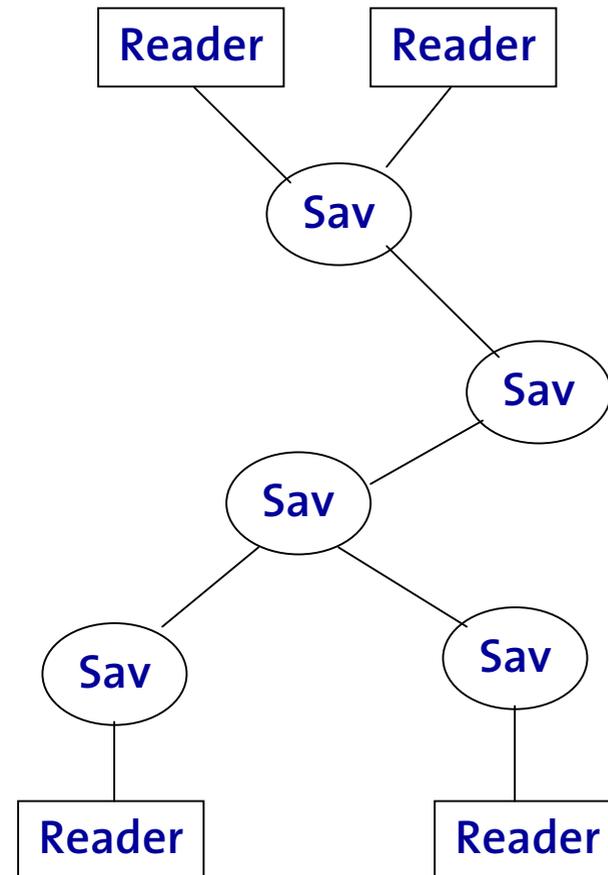
```
<node label=„name“  
  ePC=„x...x“>  
...  
</node>
```

Object Name Service (ONS)

- Problem: how to find the server on which the information for a product resides
- Solution similar to DNS
 - Mapping URL ▶ IP address
- ONS mapping: ePC ▶ URL
- Every company runs an ONS server for its products

Savant

- Middleware
- Controls Reader
 - Handles events
- Aggregates and caches data
- API for 3rd party
- Contacts PLM Server



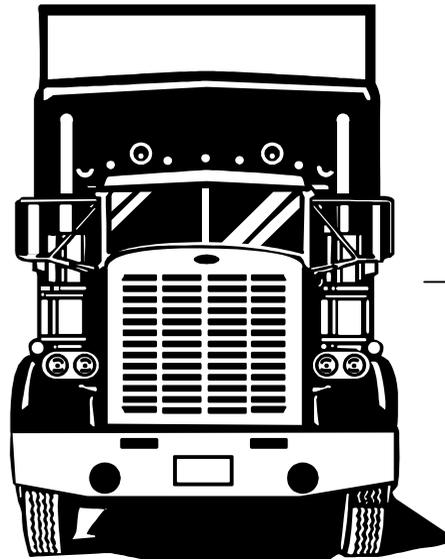
Overview over Part II

- Auto-ID infrastructure by example
- Auto-ID benefits by example – “The Beer Game”

Auto-ID Sample Set-up



Factory
e.g. Coca-Cola



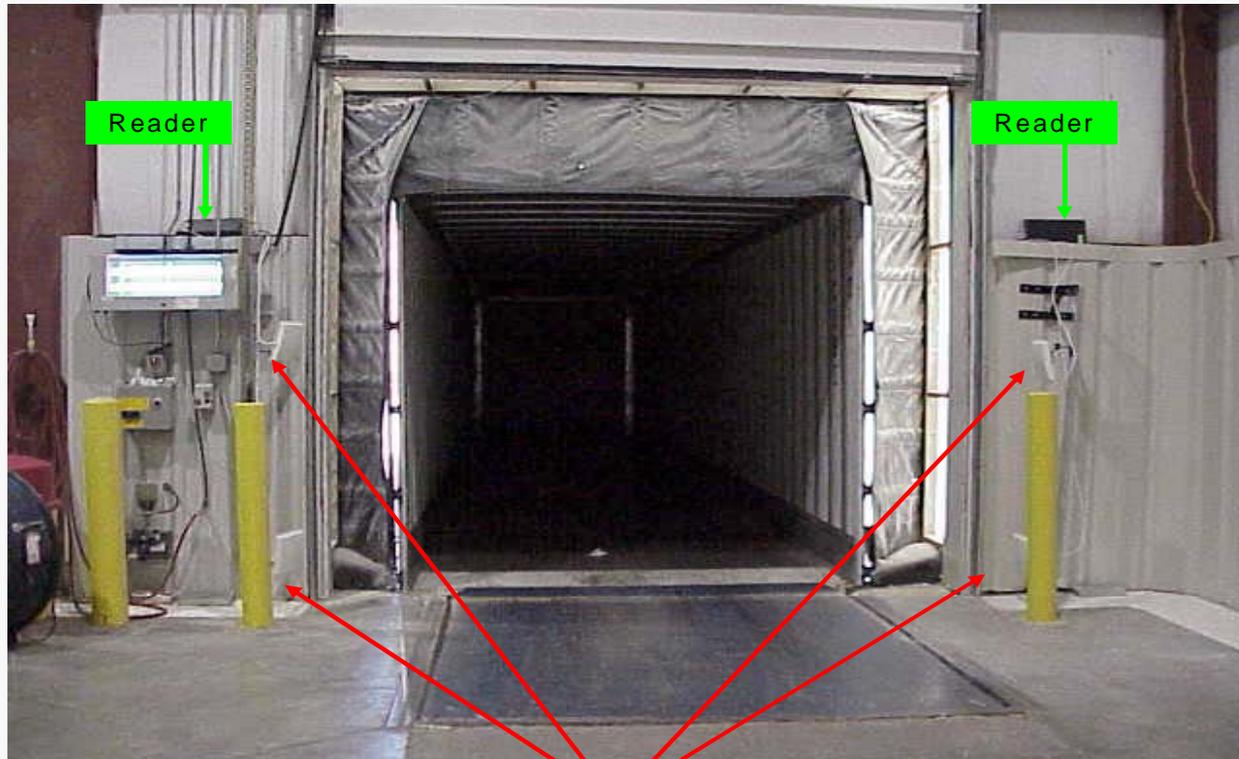
Transport



Wholesaler
e.g. Metro

Details

1 Outbound Dock Door – 2 Antennae per side



Antennae

Details cont...



Activity Diagram of tag read

Tag-Reader
Infrastructure

ePC tag on
pallet detected

Savant

Contact ONS for
PML page
corresponding to
ePC received

Request PML
data

Process new read
of ePC tag

Publish new
data

ONS

PML server look-up
corresponding to ePC

PML-Server

Respond with
PML data

Incorporate
appropriate
data into PML
file

Benefits of Auto-ID tech

- Among others:

Real-time information from within the Supply chain.

Useful?

Overview over Part II

- Auto-ID infrastructure by example
- Auto-ID benefits by example – “The Beer Game”

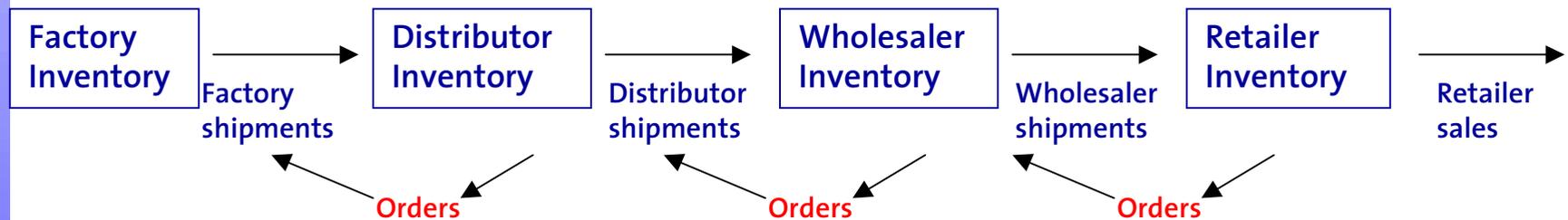
Supply chain

Manufacturer

Distributor

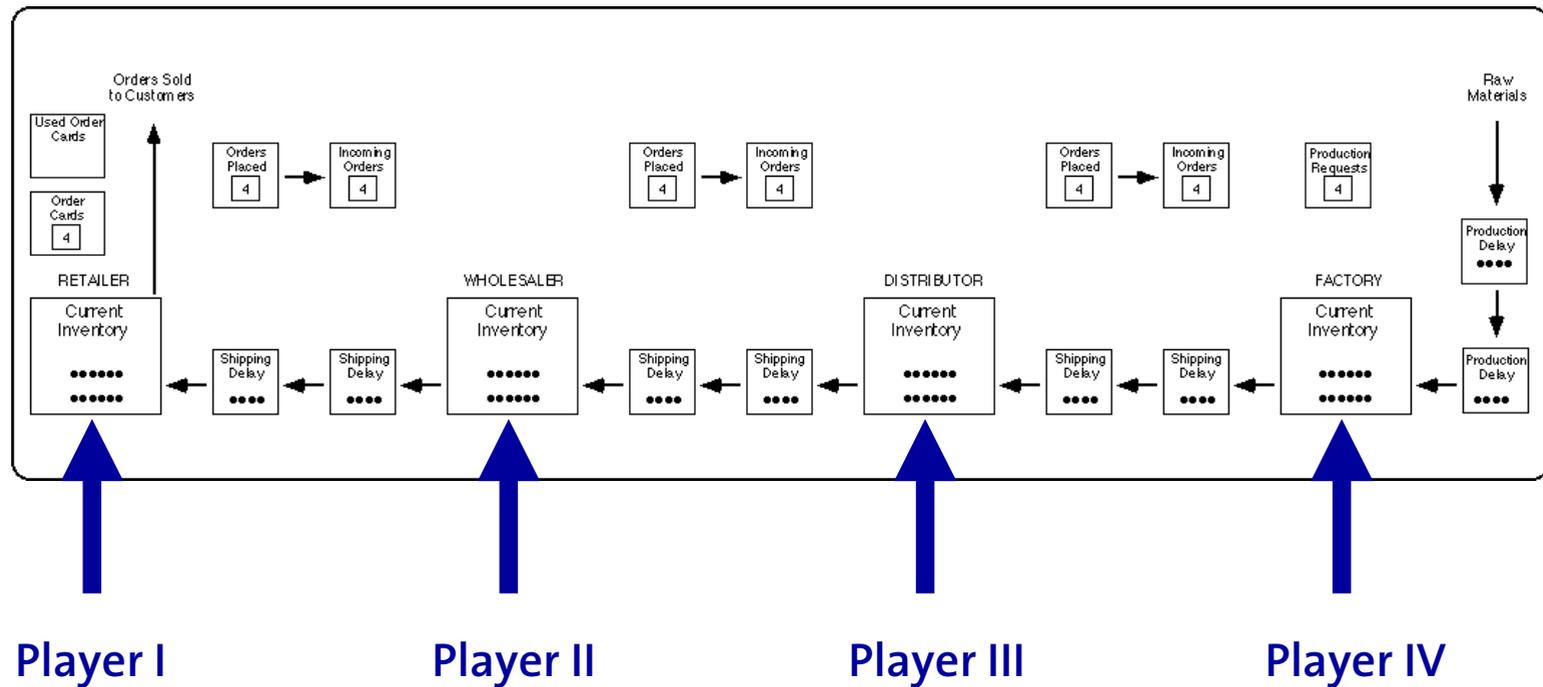
Wholesaler

Retailer



Beer Game

Source: J. Sterman MIT



Beer Game Rules

- Order processing is delayed by 1 week
- Shipments are delayed by 2 weeks
- Total fulfillment of order: 3 weeks
- Inventory is to be kept at desired inventory level because inventory costs cash, but not being able to fulfil an order costs cash as well
- Goal of player: Minimize costs

Beer Game Rules cont.

- Each player has good local information, but severely limited global information (they are not allowed to communicate with each others – information is passed through orders and shipments !!!)
- Only the retailer discovers customer demand as the game progresses
- The others learn only what their own customer orders

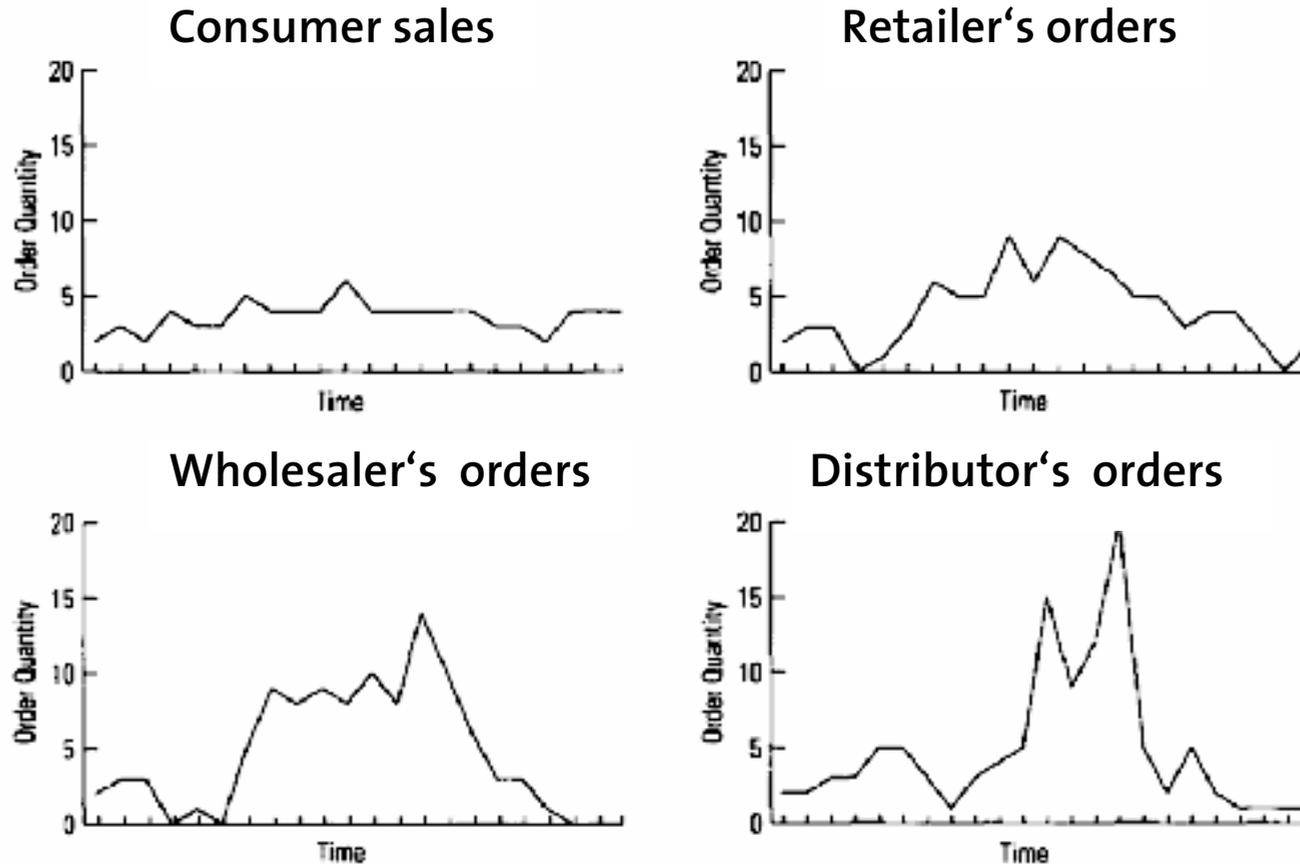
Beer Game cont.



Source: J. Sterman MIT

Beer Game in real life

Figure 1 Increasing Variability of Orders up the Supply Chain



Source: J. Sterman MIT

Quote

- „After all, it isn't my fault“, people tell me (Prof. J. Sterman, MIT), „if a huge surge in demand wiped out my stock and forced me to run a backlog. Then you tricked me – just when the tap began to flow, you made the customer go on the wagon, so I got stuck with all the excess inventory.“

Simulation & Visualization

Show Matlab&Simulink Simulation

Analysis

- Oscillations
- Amplification
- Phase Lag

Conclusions

- People have great difficulty appreciating the multiple feedback loops, time delays and non-linearities in the system
- Players are unable to coordinate their decisions even though the objective of each team is to minimize costs

Conclusions cont.

- Transparency in the supplied chain achieved by (among others) the use of Auto-ID technology could provide a great benefit